

Peoples Gas

North Shore Gas



12/99

1-800-524-

January 13, 1999

Ms. Darva Watkins
909 E. 40th St
Chicago, Illinois 60653

079503-13-99

Dear Sir:

Re: 3436 S. Giles

Dear Ms. Watkins:

This letter is in response to the inquiry made to the Illinois Commerce Commission concerning the above referenced account.

We have conducted an investigation on the bill from 3436 S. Giles. Our findings indicate that a total of \$728.77 was due from the Giles address after the account was closed on June 12, 1998. The bill covered usage from February 19, to March 18, 1998, for the amount of \$118.55. In addition, the bill covered a balance of \$456.25 on payment arrangements that were set up on the account on March 19, 1998. However, the payment arrangements covered usage from October 21, 1997, to February 19, 1998.

On September 15, 1998, the final bill plus a late charge, totaling \$730.85 was transferred to your current account at 909 E. 40th St. The balance was transferred after it had not been paid by the due date.

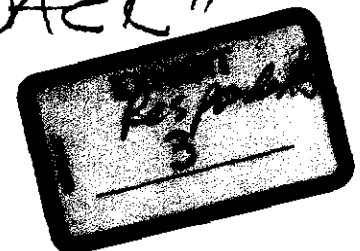
A further investigation of the final bill shows that an actual reading of the meter was obtained on June 12, 1998 when the account was closed. The account was adjusted after that reading for any incorrect estimated bills that had been issued. The final bill of \$730.85 is correct.

Enclosed is a transcript of the final account at 3436 S. Giles. It shows bills, payments and balance due from April 10, 1997, to June 12, 1998.

A copy of this letter will be mailed to the Illinois Commerce Commission. Please consider the investigation completed.

"Read information on back"

The Peoples Gas Company
North Shore Gas
130 E. 40th St.
Chicago, IL 60653
312-240-4000
www.PEGas.com



Subsidiaries of
Peoples Energy Corporation

OFFICIAL FILE

I.C.C. DOCKET NO. 00-0678

Exhibit No. 3

Witness

Date 2-1-01 Reopened

DEC, Jan
FEB
March 68%

→ APRIL, May, June
00%

03-13-99

Dear Manager

Enclosed is a copy of Gas Bills That
I Am Distributing, December 1997 -
February 1998. I had my service
Disconnected on

Sincerely,

C. Roebuck

C. Roebuck
Special Services

Please ask them about bills not sent (Oct 1991)
 when my service was shut off (16, 21)

CARVA K. WATKINS
 3436 S. Giles Avenue

Previous Thermostat 000/0 (Electricity Degrees) → winter 1996

To Date	From Date	Transaction	DPC	Bill Amount	Payment	Interest	Balance
04/22/97	04/10/97	Previous Balance		\$322.00			\$322.00
06/20/97	04/10/97	Monthly Billing		\$39.31			\$361.31
07/21/97	04/22/97	Monthly Billing		\$130.48			\$501.62
08/20/97	06/20/97	Monthly Billing		\$50.36			\$559.16
09/04/97	07/21/97	Monthly Billing		\$50.25			\$617.44
09/16/97		Payment \$			\$100.00		\$517.44
09/16/97		Bill deducted			\$50.25		\$467.19
09/20/97	07/21/97	Monthly Billing		\$45.29			\$516.68
10/16/97		Payment \$			\$175.00		\$341.68
10/21/97		Deposit installment		\$49.00			\$390.68
11/18/97		Late Fees + Depo Instl		\$4.64			\$395.32
12/05/97	10/21/97	Monthly Billing		\$5.01			\$510.27
12/05/97		Payment			\$309.00		\$201.27
12/19/97		Monthly Billing		\$134.38			\$120.27
01/19/98	11/18/98	Monthly Billing		\$1.58			\$256.23
02/19/98	12/19/97	Monthly Billing		\$1.60			\$397.40
03/11/98	01/19/98	Monthly Billing		\$5.56			\$529.09
03/18/98		Payment			\$100.00		\$429.09
04/21/98	02/19/98	Monthly Billing		\$6.02			\$545.52
05/18/98	03/18/98	Monthly Billing		\$7.70			\$651.44
06/21/98	04/21/98	Monthly Billing		\$9.22			\$727.36
07/21/98		Accured late charges		\$10.30			\$737.66
08/17/98	05/18/98	Accured late charges		\$10.48			\$748.14
08/23/98		Monthly Billing		\$10.64			\$926.85
06/12/98	03/18/98	Bills deducted			\$332.99		\$593.86
		Monthly Billing		\$10.64			\$748.14
				\$143.64			\$728.77
					\$19.37		

(Energy Ass \$309.00 \$81.00)

(DAPA)

All of these bills are estimate bills until 06/12/92

MR Dosean

Please ask them how much did I owe before they turn off my service, and how much did I owe when they turn my service back on.